

Smile Big Dentistry



Dr. Lea Bangsil, DMD

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PATIENT CANCELLATION POLICY:

We strive to render excellent dental care to you and the rest of our patients. In an attempt to be consistent with this, we have an Appointment Cancellation Policy that allows us to schedule appointments for all patients. When an appointment is scheduled, that time has been set aside for you and when it is missed, that time cannot be used to treat another patient. Therefore, we ask all our patients to be mindful of our cancellation policy.

Our policy is as follows:

We require that you give our office 48 hours notice in the event that you need to cancel or reschedule your appointment. This allows for other patients to be scheduled into that appointment and provides us with adequate time to make these necessary adjustments. If you miss an appointment without contacting our office within the required time, this is considered a missed or failed appointment. A fee of \$20.00 will be charged to you after your third (3rd) missed or failed appointment; this fee cannot be billed to your insurance company and will be your direct responsibility.

Additionally, if a patient is more than 20 minutes late without prior notice for a scheduled appointment, we reserve the right and may have to consider rescheduling your appointment for a later date.

If you have any questions regarding this policy, please let our staff know and we will be glad to clarify any questions you have. We thank you for your patronage.

I have read and understand the Appointment Cancellation Policy of the practice and I agree to be bound by its terms. I also understand and agree that such terms may be amended from time-to-time by the practice.

Patient, Parent or Guardian Signature _____ Date _____

Patient Name (Please Print) _____